



It is incredible to see how the world we once knew has been turned on its head over the last 8 weeks. In mid-March, Arizona Governor Doug Ducey issued an Executive Order which limited dental procedures in the state to “emergencies” only. This order as a result of the COVID-19 pandemic essentially brought Arizona’s dental profession to a standstill – while *Phoenix Endodontic Group* has been able to remain open to see emergency patients - many of our friends and colleagues were forced from their offices and had to take a hiatus from treating patients.

Effective May 1, 2020, Governor Ducey is allowing elective and other dental procedures to take place again. Both Dr. Jacqueline Allen and Dr. Susan Wood want to welcome back our referring offices, our patients, and all dental professionals. We stand ready as always, to treat your patients that need the services of experienced and caring endodontists.

The COVID-19 pandemic has forever changed how the dental profession will deliver services to patients. *Phoenix Endodontic Group* is taking steps to meet these challenges head-on to be sure every patient that comes to our office for care is in as safe and secure an environment as possible.

Here are just some of the steps we are taking:

- Longer appointment times for patients to limit time waiting to be seated for treatment
- Clear, plexiglass barriers at the front desk area to control potential virus spread between patients and front office staff
- Enhanced disinfectant and cleaning procedures for all areas of the clinic after patient interactions
- Completion of a large surgical suite used for treatments. The suite is a sterile environment which utilizes state of the art equipment for aerosol abatement and air purification
- Upgraded Personal Protection Equipment (PPE) worn by our clinicians and providers

The team at *Phoenix Endodontic Group* will continue to provide the highest level of endodontic care to our patients as we have done for the past 20 years. The COVID-19 virus may have changed the physical environment which we operate, but it will not change the compassion and care we deliver to our patients every day. Welcome back to work!!

In good health,

*Jacqueline S. Allen*

Jacqueline S. Allen, D.D.S., M.S.

*Susan L. Wood*

Susan L. Wood, D.D.S.

*Diplomate, American Board of Endodontics*